



The Storm Restoration Process

The roof restoration process after a storm can vary greatly depending on the insurance company, roofing contractor, and, importantly, the type of damage that has occurred. The information below is based on conversations with experienced roofers and outlines some steps in a typical storm restoration process.

1. The roofing contractor will do an initial inspection to assess whether and to what extent the roof has been damaged by the storm.
2. If there is damage, the contractor will alert the homeowner so they can decide whether to file a claim with their insurance company.
3. In some cases, an insurance adjuster and the roofing contractor may meet at the property and do an assessment together. Performing the assessment together may be helpful in order to ensure that all of the damage is identified.
4. Once the claim is approved, the roofing contractor will meet with the homeowner to go over the options and choose the right type of materials for the job.
5. The work is then scheduled (it will be scheduled in stages):
 - The roof replacement will be the first project that's completed.
 - Other work, if required, such as gutters and siding, will be repaired after the roof is done.
6. The roofing contractor will submit all the completion paperwork to the insurance company, and this will certify that the work is completed.
7. Once the insurance company verifies that the work is completed, they will issue payment.

For more detailed guidance on navigating insurance, visit [gaf.com/insurance](https://www.gaf.com/insurance)

GAF is here to help you start the restoration process. For guidance on choosing the right contractor — including important questions to ask — and to easily search for local contractors certified by GAF, visit [gaf.com/ContractorQuestions](https://www.gaf.com/ContractorQuestions)

Contractors enrolled in GAF certification programs are not employees or agents of GAF, and GAF does not control or otherwise supervise these independent businesses. Contractors may receive benefits, such as loyalty rewards points and discounts on marketing tools from GAF for participating in the program.

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